

Brookings Area Chamber of Commerce Business Support Forum



Customer Service – little things that mean a lot

Discover a collection of ideas and strategies to help you deliver, and teach your employees to deliver, the high-quality service that your organization expects and your customers desire. Jan Brockel with the Brookings Economic Development Corp. will share these ideas with you and offer a tool that you can use to help train your employees to provide quality customer service.

Tuesday, February 22, 2011

12 – 1 p.m.

Chamber of Commerce boardroom

414 Main Ave.

Free to Chamber members

\$20 for non-members

Please call 692-6125 to reserve a space

